

Terms and conditions for the complimentary Road Side Assistance Service:

A. Eligibility

1. The registration period of this campaign for the complimentary Road Side Assistance Service for your vehicle* is valid from 14 April to 30 September 2022.

* In order to be eligible under this Campaign, your vehicle must be for private use and not for any of the following purposes: commercial vans, buses, minibuses, lorries and trucks and any other type of vehicle which is devoted to the transport of goods or paying passengers.

2. This Road Side Assistance Service ("Service") is provided by Allianz Global Corporate & Specialty SE (incorporated in the Federal Republic of Germany with limited liabilities) Hong Kong Branch ("Allianz"), which is a general insurer authorized and regulated by the Insurance Authority of the HKSAR. DFI Development (HK) Limited is an insurance agent of Allianz. yuu gives no guarantee to the quality of the Services and shall not be held responsible for any liability arising from or in connection with the Service.
3. This Service is exclusive to yuu Members. You must be a yuu Member during the time of registration in order to be eligible for the Service. yuu is owned and operated by DFI Development (HK) Limited.
4. For Allianz to activate the complimentary Service, you must fill in all the fields specified on the registration page including:
 1. First Name (Same as your HKID)
 2. Last Name (Same as your HKID)
 3. Your mobile number (same as the number you registered in yuu)
 4. Vehicle Registration Number of your vehicle (i.e. AC 8735)
 5. Your vehicle car brand
 6. Your car insurance policy renewal month[#]
 7. Your current car insurance policy insurer (Optional)

[#] As part of this campaign, yuu will be contacting you for promotion of its motor policy or other insurance products. Accordingly your submission will be processed only if we have received your consent for direct marketing that shall remain valid at that time.

5. You must ensure that all the submitted information are accurate upon the submission for registration.
6. While you may register for more than one vehicle registration number with the same mobile number, please make sure the mobile number provided is the same you registered with yuu. In case you have repeatedly submitted the same vehicle registration number for registration, only the first submission will be processed.
7. By filling in this form, you agree and consent to:
 - 1) the Terms and Condition of this campaign and the Road Side Assistance Service;
 - 2) The collection of the above information and use by Allianz under its Personal Information Collection Statement to provide you with the Service.

8. yuu and Allianz reserves the right to change or terminate this campaign and/or amend these Terms and Condition at any time without prior notice.
9. All matters or disputes in relation to the service and the interpretation of the terms and conditions herein shall be subject to the decision of yuu and Allianz, which shall be final and binding.
10. The data appearing on Allianz's records will be conclusive as to the date on which the service record was filed, withdrawn or cancelled.
11. No person other than the successful applicant, yuu and Allianz will have any right under the Contracts (Rights of Third Parties) Ordinance to enforce or enjoy the benefit of any of the provisions of these Terms and Conditions.

B. Use of Road Side Assistance Service

1. Upon your successful activation of the Service in around 2 weeks upon the form submitted to Allianz, you will receive a document with full details of the Service including the excluded cases as well as the effective date and the expiry date of 31 December 2022 as all shown on your yuu App through the "My Plans" section as part of the "Account Page".
2. When you call to use the Service, Allianz or its appointed Service Provider will verify your validity by asking for your Vehicle Registration Number. Please have your Vehicle Registration Number with you when contacting for the Service. If the Vehicle Registration Number provided does not match with Allianz's record, Allianz has the right to refuse to provide the Service or the yuu Member is required to pay for the Service directly to Allianz or the appointed Service Provider.
3. The coverage of the Service applicable in Hong Kong shall include:

- a. 24-Hour Emergency Road Side Assistance

In the event of Mechanical/Electrical breakdown of, or accident to the vehicle on the road, excluding the failure of security system of the vehicle, please contact Allianz 24-hour telephone advisory hotline and if the vehicle is known to be immobilised, unfit or unsafe to be driven, Allianz will at our own expense, excluding any spare parts or accessories, arrange emergency road side repair service at your request on the spot. In such case, the Vehicle must not be left unattended prior to the arrival of the provider of the repair service.

- b. 24-Hour Free Towing Service

If the vehicle is immobilised on the road due to an accident or Mechanical/Electrical breakdown, excluding the failure of security system of the Vehicle, please contact Allianz 24-hour telephone advisory hotline and if the condition of which is beyond repair on the spot, Allianz will at our own expense, arrange for the Vehicle to be towed to Vehicle repairer or other place in Hong Kong SAR as requested by You, provided

that the amount shall not exceed HK\$2,000, Allianz reserves the right to collect the exceeded amount from vehicle owner.

In such case the Vehicle must not be left unattended prior to the arrival of the provider of the towing service.

Allianz will not be responsible for any damage to or theft of objects and accessories which are left in or outside the Vehicle.

The above service is for your one-off use so the Registered vehicle can enjoy the coverage for only one time. In the event of adverse conditions beyond Allianz's control, Allianz reserve the right to suspend the Services.

For full details please refer to the terms and condition of the Service that can be accessed through the yuu App.

If there is any inconsistency or conflict between the English and the Chinese versions of these Terms and Conditions and/or any details of the Promotion, the English version shall prevail.

A. 免費道路救援服務的條款和細則:

1. 私家車（「車輛」）免費道路救援服務（「服務」）的推廣登記時段為 2022 年 4 月 14 日至 9 月 30 日。

* 車輛必須為私家車輛（並不包括商業客貨車、巴士、小巴、貨車或任何以出租或收費形式之車輛），方可符合有關推廣活動資格。
2. 服務由安聯環球企業及專項保險香港分公司（於德意志聯邦共和國註冊成立之有限公司）的分部（「安聯」）提供，安聯乃香港保險業監管局授權經營一般保險業務。DFI Development (HK) Limited 為安聯保險之委任保險代理商。yuu 對該服務質量不作任何保證，也不會對因服務所引起或與服務有關的事宜承擔任何責任。
3. 本服務只適用於 yuu 會員。你必須於登記前成為 yuu 會員方可享用此服務。yuu 由 DFI Development (HK) Limited 擁有及經營。
4. 你必須於登記頁面以以下資料登記服務，安聯方可處理你的服務登記申請：
 1. 姓 (須與香港身分證相同)
 2. 名 (須與香港身分證相同)
 3. 手機號碼 (須與 yuu 註冊號碼相同)
 4. 車輛登記號碼 (例如 AC 8735)
 5. 汽車品牌
 6. 汽車保單續保月份#
 7. 現時汽車保險公司 (可選擇填寫)

yuu 將為此推廣聯絡你及提供相關之私家車保險和其他保障的資訊。當你接受有關直接促銷之條款和於登記期內仍生效，你的登記才會被接納。

5. 請於提交表格前核對你所提供之資料，以作服務登記用途。
6. 一個電話號碼可為多於一個車牌號碼作登記，但請務必確認電話號碼與 yuu 登記號碼相同。若相同的車牌號碼被登記多於一次，我們將只會處理該車牌號碼的首次登記。
7. 當你提交表格，代表你同意：
 - 1) 此推廣及服務之條款及細則
 - 2) 安聯將根據個人資料收集聲明使用你所提供的資訊，以便安聯為你提供服務。
8. yuu 及安聯保留隨時更改或終止相關條款及細則之權利，恕不另行通知。
9. 如對本服務及其條款及細則之詮釋有任何爭議，yuu 及安聯保留最終決定權。
10. 有關服務之生效日期，撤回或取消之資料將以安聯紀錄為準。
11. 除成功登記之會員以外，並無其他人士有權按《合約（第三者權利）條例》強制執行本條款及細則的任何條文，或享有本條款及細則的任何條文下的利益。

B. 使用此服務：

1. 成功申請後，此服務將於大約兩週後啟用。服務之詳情、不承保事項、服務生效日期及服務期至 2022 年 12 月 31 日將紀錄於你的 yuu 應用程式內「賬戶」頁面當中的「服務計劃」內。
2. 當你致電安聯並欲啟用本服務時，安聯或其指定的服務供應商將會要求你提供車牌號碼以確認你是否可享有此服務，因此致電時請預備好你的車牌號碼。如果你所提供的車牌號碼與安聯的記錄不符，安聯有權拒絕提供此服務或要求 yuu 會員直接向安聯或其指定的服務供應商支付本服務之有關費用。
3. 此服務只適用於香港，並包括以下項目：

a. 24小時緊急道路救援

如果車輛在道路上發生機械/電子故障或意外（車輛的保安系統故障除外），請致電安聯24小時熱線；如獲悉車輛無法駕駛、不適宜駕駛或無法安全駕駛，安聯將根據你的要求安排緊急道路維修服務，費用由安聯承擔（不包括任何零部件或配件）。在此情況下，在維修服務人員到達現場之前，車輛不得處於無人看管狀態。

b. 24小時免費拖車服務

如果車輛因意外或機械/電子故障在道路上無法駕駛（車輛保安系統故障除外），請致電安聯24小時熱線；如車輛處於無法在現場維修的狀況，安聯將根據你的要求安排拖車服務，將車輛拖至汽車維修商或香港特區的其他地點，費用由安聯承擔，並不得超過HK\$2,000，如超過指定金額，安聯將保留向車主索償之權利。在此情況下，在拖車服務人員到達現場之前，受保車輛不得處於無人看管狀態。

在登記車輛內或車外的物品及配件之偷竊、損壞或遺失，安聯概不負責。

每輛登記車輛只可享以上服務一次。如果情況超出安聯控制範圍，安聯有權暫停提供以上服務。

關於服務之詳細條款及細則，請瀏覽 [yuu](#) 應用程式。

本推廣優惠詳情、條款及細則之中英文版內容如有歧義，概以英文版本為準。